



Uncle Buck's Party Rental

3160 Haggerty Road, West Bloomfield, MI 48323 248-666-5432

Frequently asked Questions

How do I get started?

To begin, you need to choose a color scheme for your event and decide on a budget for your linens. Determine the type of tables that your venue provides; know their size and shape, which includes the length and width, along with the height. Also, determine how many tables you have including guest, cake, and gift tables. Determine how far down you want the linen to fall – that is, from the top of the table to the edge of the linen which falls over the edge of the table. (i.e., halfway down or all the way to the floor). The size of the table will dictate the linen size that you will need to create your desired look. Typically, our customers will rent linens that either fall all the way to the floor for more formal events, or that fall midway for casual events. This is not a hard and fast rule; it is always subject to your individual taste and preference. If you have any questions about how to determine your linen sizes, or any other questions, contact one of our sales representatives for a consultation. We are available by telephone M-F 9-5, and Sat 10-2 EST 248-666-5432.

How do I locate the available color selections?

You can browse our selection of fabrics and colors by clicking on one of our links for “Table Linens”, “Napkins”, “Chair Covers” or “Sashes”. Each link will take you to a page which illustrates the color selection that we have available. Click on the color, and an array of sizes will appear in a drop-down menu. Select the appropriate sizes for your event and enter the quantity of linens that you believe you will need. Repeat this for each linen, chair cover, napkin and sash that you wish to select. Enter your contact information and information regarding your event and follow the prompts. This will generate a request to us and we will prepare a formal quote including the shipping costs to and from your location. Should you have any questions, we are available by telephone M-F 9-5, and Sat 10-2 EST 248-666-5432.

How far out ahead of my event should I reserve my linens?

Generally, we recommend that reservations be made at least 30 days prior to your event. We have an extensive collection of colors and sizes available, however, during peak seasonal periods our selection may be limited. If you are looking for an item that is out of stock and the order is placed far enough in advance, we most likely will be able to fill it. We require a preliminary count of all items at the time of placing your order, and a final count 21 days prior to your event. At the time of making a reservation, a 50% deposit on the preliminary count total is required, with the balance due on the date of final count. You can adjust your final count 21 days prior to your event by increasing or decreasing your counts up to 10%. Should you have any questions, we are available by telephone M-F 9-5, and Sat 10-2 EST 248-666-5432.

How do I know which kind of chair cover I will need?

Banquet chairs amongst venues may drastically vary. Since there is no “standard” banquet chair, we highly recommend that any chair cover be tested on the actual chair that you will be using. In order to determine a proper fit, we will send to you a sample chair cover, which you can try on the venue’s chair for fit and look. We charge a nominal fee to ship the chair cover and expect it to be back immediately after your event. At that time, if we have not received the chair cover, we will charge your credit card for the replacement value. We recommend that you always check the chair cover on the venue’s chairs to avoid disappointment on the event date when it is too late to exchange the particular chair cover style. Should you have any questions, we are available by telephone M-F 9-5, and Sat 10-2 EST 248-666-5432.

Once I have a date and wish to place an order, what will be required of me?

Once we have established what your needs are for your event and we are ready to finalize your order, we will require the following information: date of event, contact information, event location, 2 telephone contact numbers, e-mail address, copy of your driver’s license, and a valid credit card number. Should you have any questions, we are available by telephone M-F 9-5 and Sat 10-2 EST 248-666-5432.



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How will I receive my linens and then return them to Uncle Buck's?

Once an order is taken, a schedule of dates will be prepared outlining all key dates in the Reservation Contract, including preliminary count date, final count date, ship date, expected delivery date, and expected return date. The linens and other items that you order will come neatly folded in a box. Your shipment will come either by FedEx or UPS depending on the shipping address, and the return will use the same carrier. For return, fold the linens and reuse the shipping box (or similar size), and use the FedEx or UPS return label provided. Take the box to a FedEx or UPS location in your area. Before packing the box for return, please shake out all debris from the linen. Upon receipt by Uncle Buck's, the linens will be counted and inspected. Any discrepancies in your return count or damaged linens will be communicated to you. If any linens are not returned with the rest of the order, the customer must ship them back at their own expense or purchase the linens for an additional fee. Should you have any questions, we are available by telephone M-F 9-5, and Sat 10-2 EST 248-666-5432.